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DEPARTMENT: INTERNET OF THINGS

Cognitive Digital Twins for Smart Manufacturing

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mart manufacturing or Industry 4.0, a trend 10 initiated a decade ago, aims to revolutionize 11 traditional manufacturing using technology-12 driven approaches. Modern digital technologies such 13 as the Industrial Internet of Things (IIoT), Big Data ana-14 lytics, augmented/virtual reality, and artificial intelli-15 gence (AI) are the key enablers of new smart 16 manufacturing approaches. 17

The digital twin is an emerging concept whereby a 18 digital replica can be built of any physical object. Digi-19 tal twins are becoming mainstream; many organiza-20 tions have started to rely on digital twins to monitor, 21 analyze, and simulate physical assets and processes.¹ 22 23 The current use of digital twins for smart manufacturing is largely limited to i) status monitoring, ii) simula-24 tion, and iii) visualization. For status monitoring, 25 digital replicas of physical assets (e.g., machines) are 26 created, machines are continuously monitored using 27 lloTs, and the latest status of a machine can be 28 assessed by querying its digital twin. For simulation, 29 digital twins of machines, processes, and products are 30 created to mimic real settings. Simulation allows the 31 design, development, and testing of new products and 32 processes using their digital twins before applying 33 them to actual physical assets, this is presented in.⁵ 34 For visualization, digital twins can include real-time 35 dashboards and alert systems to monitor and debug 36 an operational environment.² However, in contempo-37 rary cases, digital twins are simply considered to be an 38 exact replica of the physical assets, without any value-39 added services built on top of them which could 40

1541-1672 © 2021 IEEE Digital Object Identifier 10.1109/MIS.2021.3062437 convert physical assets into autonomous intelligent 41 agents. A major advantage of this enhanced design of 42 digital twins is that they can offer much more than 43 just an exact replica to support value-added services 44 on top of digital twins, which are not possible on the 45 physical assets. 46

COGNITIVE DIGITAL TWINS

Cognitive digital twins are an extension of existing 48 digital twins with additional capabilities of commu- 49 nication, analytics, and intelligence in three layers: 50 i) access, ii) analytics, and iii) cognition. 51

The access layer is responsible for communication 52 with the machine and gets access to data regarding 53 the status of a physical asset to update the status of 54 the digital twin. The analytics layer provides edge ana- 55 lytics capabilities at the device level. Similar to the 56 edge analytics at the edge, this layer of the digital twin 57 can perform additional analytical tasks on top of real- 58 time collected data to help with the process of deci- 59 sion making by converting the raw sensory input into 60 actionable knowledge.³ The cognitive layer enables 61 cognition by the digital twins. It is capable of perform- 62 ing complex decision making using edge analytics, 63 domain expertise, and global knowledge bases. It is 64 also responsible for communication among digital 65 twins, allowing them to build their own networks and 66 perform autonomous decision making. Cognitive digi- 67 tal twins will convert traditional digital twins into 68 smart and intelligent agents that can access, analyze, 69 understand, and react to their current status. In case 70 of anomalies, rather than resorting to a simple alert 71 system, the cognitive digital twin can interact with the 72 operational environment and digital twins of products, 73 running processes to further analyze and intelligently 74 understand the anomalies. The cognitive digital twin 75 can draw conclusions of situations locally and then 76

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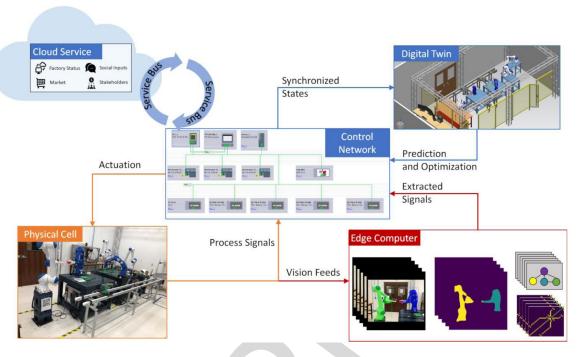


FIGURE 1. Proposed CPS-enabled control for future factories: control network administers physical cell and digital twin to synchronize process signals and intelligently actuate field devices by system smart layers. System smart layers consist of business intelligence from cloud services and semantic integration of visual signals from the edge ends.

also interact with other digital twins of physical assets 77 operating in similar operational conditions to better 78 understand shared local anomalies. Once identified, 79 cognitive digital twins can interact socially with other 80 peers and share knowledge and generate alerts in 81 advance of any future potential unexpected situa-82 tions. Insights from the analytics performed by cogni-83 tive digital twins will eventually help to build 84 enterprise-level knowledge graph extraction, capture, 85 and storage of domain knowledge. 86

Cognitive digital twins will disrupt existing tech-87 nologies and applications used for digital twins by 88 making them intelligent as well as social. The 89 emerging concept of self-healing, self-configuring, 90 and self-orchestrating systems is made possible 91 using this approach. The team at the Confirm SFI 92 Research Centre for Smart Manufacturing has 93 implemented an initial prototype of cognitive digital 94 twins using a benchmark dataset for production 95 line performance monitoring⁶ and intend to fully 96 test the implemented prototype on the actual pro-97 duction lines of a smart factory in collaboration 98 with an industry partner. An initial factory of the 99 future to assess and implement this emerging con-100 cept is also being constructed at the University of 101

South Carolina (Figure 1, see Xia *et al.*⁷ for details). ¹⁰² Having a social and interactive network of digital ¹⁰³ twins and a shared knowledge space will allow ana- ¹⁰⁴ lytics and intelligence to go beyond the physical ¹⁰⁵ walls of a factory where digital twins can share ¹⁰⁶ their experience and lessons learned across ¹⁰⁷ the board. ¹⁰⁸

ECOSYSTEM OF COGNITIVE DIGITAL TWINS

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We envision that once the cognitive digital twins are in 111 place, they can build a network among themselves, 112 having fully automated machine-to-machine interac-113 tion and decision making resulting in an ecosystem of 114 cognitive digital twins. The knowledge gained by edge 115 analytics, communication among digital twins, and 116 domain knowledge including user experiences will be 117 captured as a unified knowledge graph. This knowl-118 edge graph will gradually evolve and will become a 119 major source of information within the ecosystem of 120 cognitive digital twins. Figure 2 presents a generic 121 overview of cognitive digital twins ecosystems. We fur-122 ther elaborate our vision with an example use case of 123 a manufacturing plant producing orthopedic implants, 124

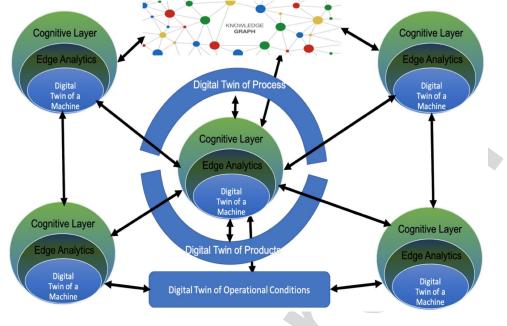


FIGURE 2. Cognitive ecosystem of digital twins.

e.g., knee, hip, and elbow joint replacements. On the 125 shop floor, various machines are placed in an assem-126 bly line performing different operations, e.g., cutting, 127 grinding, and polishing, etc. Each machine is equipped 128 with different sensors to monitor its functional state, 129 e.g., temperature, voltage, vibration, and rotation. A 130 cognitive digital twin is created for all machines, prod-131 ucts, and processes. Collaboration and communica-132 tion among the digital twins during decision making is 133 conducted in four stages as follows. 134

At the first stage, the cognitive digital twin of an 135 industrial machine (e.g., a grinding machine) equipped 136 with edge analytics is continuously monitoring values 137 against predefined thresholds. An alert is created 138 whenever a threshold is breached (e.g., the tempera-139 ture of a motor inside the grinding machine goes 140 beyond an acceptable threshold).⁴ At the second 141 stage, the cognitive digital twin starts the sensemak-142 ing process by collecting contextual information 143 including product characteristics (e.g., to check the 144 rigidity of a metal alloy being used for a product), con-145 figurations of the processes being applied by the 146 machine (e.g., pressure and speed of a grinding pro-147 cess), and operational conditions on the factory shop 148 floor such as temperature, humidity, etc. The cognitive 149 digital twins are capable of correlating all acquired 150 information and initiating a sensemaking process to 151 understand whether the current spike in temperature 152 is due to a fault in the machine, characteristics of the 153

product being manufactured, the manufacturing pro- 154 cess being applied, or conditions on the shop floor. A 155 factory level knowledge base is gradually created for 156 all previous anomalies detected and their remedial 157 actions. If a preexisting similar cause is identified, and 158 its remedial action is available in the knowledge base, 159 the cognitive digital twin will adjust its configuration, 160 request a process adjustment, and/or adjust opera- 161 tional conditions accordingly. In the third stage, if a 162 cognitive digital twin is unable to make sense of local 163 information, it seeks further assistance from the social 164 network of its peers and requests information from 165 similar machines with similar operational conditions, 166 e.g., a grinding machine of the same make and brand 167 being used in a different plant. If an anomaly in tem- 168 perature is only being observed locally, the digital twin 169 of the machine adjusts itself to the configuration of 170 machines running optimally without any issues. If the 171 anomaly is observed across the board, a network-wide 172 alert is broadcasted to request remedial actions. In 173 the fourth stage, a record of captured events, interac- 174 tions, the outcome of analytics, and the sensemaking 175 process together with domain expertise is stored in a 176 shared knowledge base in the shape of an enterprise- 177 level knowledge graph. This knowledge graph will act 178 as a central information portal for any future occur- 179 rences of similar events. We see that in the future, this 180 knowledge graph will act as a central hub for all opera- 181 tional machines to post questions and get immediate 182 answers. When necessary, a human expert may alsobe consulted.

185 RESEARCH CHALLENGES

To realize the vision of cognitive digital twins, we envi-186 sion a design and implementation of a distributed 187 cross-domain autonomous system for smart 188 manufacturing. The goal of this system is to enhance 189 autonomous manufacturing by empowering man-190 ufacturing resources to think, learn, and understand 191 the dynamics of industrial environments by effectively 192 integrating human cognition through AI and Semantic 193 Web technologies into the design of autonomous 194 manufacturing, respecting the Industry 4.0 system 195 design principles. The approach can be cross-disciplin-196 ary, involving AI, semantic-empowered techniques, as 197 well as semantic data integration in autonomous 198 manufacturing scenarios. To achieve the above-men-199 tioned vision, the following intertwined Research 200 Questions (RQs) need to be addressed: 201 202

- 203 RQ1: HOW TO CREATE AN
 204 AUTONOMOUS DISTRIBUTED SYSTEM
 205 CONJOINING THE BOTTOM-LEVEL
 206 MANUFACTURING RESOURCES TO
 207 ENHANCE RESPONSIVENESS AND
 - 208 INTELLIGENCE? THIS RESEARCH
 - 209 QUESTION IS FURTHER DIVIDED INTO
 - 210 THE FOLLOWING RESEARCH AREAS:

> A Collaborative Network of Intelligent Agents: 211 This research investigates the design of an 212 autonomous system that can discover and 213 detect faults and disturbances autonomously as 214 well as collaboratively. In addition to this, it can 215 attempt to go beyond the existing knowledge of 216 known problems to mitigate new problems and 217 anomalies, thus capable of operating in 218 unknown environments. Furthermore, they can 219 build a collaborative network of intelligent 220 agents locally to improve the responsiveness of 221 the system. 222

 Automated Analytics for Resource-constrained Manufacturing Resources⁸: This research requires the investigation of the suitability of existing interoperability standards (e.g., Web of Things, RAMI 4.0, Semantic Web) and the suitability of existing architecture patterns (e.g., fog, Intelligent edge,³ and smart agent) 229 for resource-constrained manufacturing reso- 230 urces as it demands quick response and auto- 231 matic analytics with enhanced intelligent 232 capabilities. 233

Autonomous Models on top of Knowledge 234 Graph: This research requires investigation of 235 incorporating several autonomous models on 236 top of semantic-empowered technologies as 237 we do not want to limit our vision of cognitive 238 digital twins only for a specific autonomous 239 model. For instance, an integration of self- 240 comparison models, where a single machine 241 can be compared with a fleet of similar 242 machines. This capability can be extended fur- 243 ther by leveraging historical information to 244 predict its suitability for autonomous resource 245 allocation.

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Industry 4.0 applications are currently designed 251 while keeping a single application domain in view. 252 Most of these applications target a domain-specific 253 problem. Cross-domain collaborations allow to 254 deduce additional events from a silo and can be 255 turned into useful actuation, e.g., before allocating 256 manufacturing resources, a system considers external 257 electricity rates and supply chain data (e.g., weather 258 and traffic conditions) in order to achieve the goal of 259 reducing the factory's energy consumption and carbon footprint. 261

To address this research question, we need to 262 investigate an autonomous cross-domain system, 263 which can leverage semantic reasoning to derive 264 new knowledge and AI techniques to monitor and 265 process events from totally independent applica- 266 tions. It can integrate the techniques of knowledge 267 discovery and inference that is not possible from 268 data generated by a single application. Moreover, it 269 can use algorithms for autonomous decision-mak- 270 ing with uncertain, dynamic, and incomplete 271 information. Having a framework among industrial 272 machines and shared collaborative intelligence 273 identified in RQ1 can prepare the necessary ground 274 to achieve RQ2, synthesizing analytics and 275 intelligence of factories with other external knowl-edge and services for decision making.

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